

Queensland Program of Assistance to Survivors of Torture and Trauma – Strategic Framework 2013 - 2016



Our Vision

QPASTT is committed to fostering a community that:

- Upholds human rights ,
- Honours dignity,
- Promotes hope, and
- Inspires the human spirit.

Our Strategic Focus

QPASTT will continue to focus on refugee survivors of torture and trauma as our primary client group. We are committed to working within an empowerment and recovery framework which builds the resilience of individuals, families and communities.

STRATEGIC

OUTCOMES

Consolidate and enhance quality service delivery

Be a leading agency in the sector

Ensure sound governance and sustainable growth

We will meet our objectives by striving to:

Continue to build a responsive client based organisation;
Continue to build on existing services;
Continue to provide a flexible, open environment that promotes innovative and effective outcomes for clients;
Explore new and innovative service delivery models to meet the needs of current, new and emerging communities;
Enhance our evaluation and consultation processes to enable us to better meet client needs;
Improve our capacity to articulate and communicate key messages and to advocate for clients and refugee survivors;

Enhance our profile and reputation for quality service provision;
Maintain a strong foundation for practice through the development of clear frameworks and the provision of staff supervision and training;
Seek opportunities for innovative partnerships and collaborative relationships;
Improve our research capacity;
Influence key policy agendas;

Enhance quality improvement mechanisms;
Acknowledge the reality and importance of working within a changing environment;
Enhance income and funding stability;
Be an employer of choice through the provision of a flexible, open, caring and professional work environment.