



QPASTT

Queensland Program of
Assistance to Survivors of
Torture and Trauma Inc

QPASTT Annual Report

2009



Table of Contents

QPASTT's Mission	
Funding Acknowledgements.....	
President's Report.....	
Director's Report.....	
Treasurer's Report.....	
Direct Services and Clinical Practice.....	
Family and Community Services.....	
Counselling and Support (CAST).....	
Early Intervention.....	
Youth.....	
Administration.....	
Toowoomba	
QPASTT Statistics 08/09.....	
Who is Who at QPASTT.....	

**Appendix:
Audited Financial Statements**

QPASTT's MISSION

QPASTT will implement its vision by:

- Working with and **alongside people** and communities not for
- Building and rediscovering **peoples' strengths** and **resilience**
- Remaining **culturally relevant** to service users and communities
- **Forming partnerships** between people, service providers and community
- Respecting the **importance of place** in meeting with people
- Responding to peoples' needs **holistically** and **creatively**
- Nurturing and **growing** a gentle and **caring** environment
- Valuing our **organization's credibility** and **responsive capability** in the areas of primary health care, mental health, education, settlement services and community services
- Remaining relevant by **employing people** from **community** and having community people **represented** on the **committee of management**
- **Continually improving** the **quality** of our organization, our **workers' competencies**, and our **practice** through reflection, **learning** and evaluation

QPASTT would like to acknowledge the following funding agencies

- Australian Department of Health and Ageing
- Australian Department of Immigration and Citizenship
- Australian Department of Families, Housing, Community Services and Indigenous Affairs
- Australian Department of Employment and Workplace Relations
- Queensland Department of Communities
- Disability Services Queensland
- Queensland Health
- Education Queensland
- Brisbane City Council

We would also like to acknowledge our consortium partners:

- Multicultural Development Association
- MATCH Housing
- Spiritus, Toowoomba
- CentaCare, Cairns
- Refugee Health Research Centre

PRESIDENT'S REPORT

It is always a pleasure to present the President's Report and this year is no exception. The 2008/2009 year has, as always, been a challenging, productive and rewarding year for the organisation. On behalf of QPASTT I continue to welcome the opportunities that the organisation has had to provide cross-cultural community recovery to our refugee families and to assist them to establish a new life in Australia. This year we have continued to work with new arrivals from the Middle East, from South East Asia and from different African countries along with members of more established communities from other regions of the world.

We have seen a number of changes to the Australian Humanitarian Program with the Minister for Immigration, Chris Evans continuing to announce changes to immigration policies reflecting a more humane and fair approach to detention and immigration. This includes the abolition of charges imposed on immigration detainees and waiving existing debts for current and former detainees and the new Australian citizenship test which among other changes will provide for an exemption from the test for people who have a permanent or enduring physical or mental incapacity. I believe that the Minister needs to be congratulated on making these policy shifts and QPASTT looks forward to the positive changes that such shifts make to the communities with which we work.

In addition, the Parliamentary Secretary for Multicultural Affairs, Laurie Ferguson has recently signalled changes to the settlement program including a greater focus on a flexible client centred approach. I would also like to congratulate him on these changes and we look forward to seeing how these changes pan out in the new tender for IHSS services.

In 2008/2009 QPASTT continued to focus on our core business, providing strong support and needed services to people from a refugee background. Work has commenced on our new three year strategic plan and as part of this process a decision has been taken by the committee to concentrate on delivering high quality services within our area of specialisation rather than expand into areas that would potentially see these core services eroded.

We have, however, seen some major changes to our service delivery. We have continued to see an increase in asylum seekers seeking QPASTT services this year and for the first time we have provided services to a large number of clients in detention. In particular, this area of work has provided the organisation with a number of challenges and I would like to thank the counsellors involved for their hard work and commitment to this client group.

Another change has been the increase in complexity in client issues. The last year has seen an increasing number of clients presenting with highly complex issues, requiring not only a high level of support but also meaning that the client case load for individual counsellors is more difficult and demanding. In turn this has meant an increase in the waiting list as pressure mounts on teams to take urgent complex referrals. I would also like to acknowledge the stress that this places upon both the organisation and staff.

I would like to thank all QPASTT staff for their hard work and commitment in ensuring QPASTT continues to offer high quality services, particularly in the contexts mentioned above. The dedication and expertise of the staff at QPASTT are greatly appreciated. QPASTT has a diverse and skilled, multicultural staff base and I appreciate the extraordinary efforts of all staff in contributing to the work of the organisation. It is a pleasure to be able to say that we have strong staff teams in all areas – Administration, the Youth Program, Early Intervention, Counselling and Support, and the Community Services and Family Program. To staff who have moved on during the year, your contribution was appreciated and I wish you the best in your new endeavours. To staff who have joined the organisation in the last

year, I welcome you and hope you enjoy your time at QPASTT. To the senior management team, Tracy, and Sally, I thank you for your superb leadership and support.

The QPASTT Management Committee is a committed group of people with a diverse range of backgrounds, skills and experience. I would like to take this opportunity to thank my fellow management committee members: Luis Melgar, Margo Cauldrey, Thubten (Mandy), Lyndall Kleinschmidt, Roz Azizi, Abel Sibonio and Iona Valent. You have all been a pleasure to work with. Two committee members left during the year, Salena Basic and more recently Roz. I would like to express my appreciation for the contribution they made to both the committee and to QPASTT. I wish you all the best for the future and encourage you to stay in touch.

I would particularly like to thank the community members on the management committee. These people help to keep us connected to the issues of our refugee families and play a vital role in ensuring that QPASTT remains responsive and relevant to the refugee families, individuals and communities.

Finally on behalf of QPASTT I would like to thank members of the communities with which we work. We appreciate the involvement of community leaders and members in our service,- without their participation in the design of our services we would not be as effective. We look forward to working you in the coming year.

Dr Keithia Wilson
President

DIRECTOR'S REPORT

It is with pleasure that I present the QPASTT Director's Report for 2008/2009. The year has been one of consolidation for QPASTT as we have sought to concentrate on our core business. We have seen the renewal of a number of funding contracts and this has enabled us to further develop and consolidate a number of our key program areas.

The year has, however, also contained a number of challenges both for myself, for the organisation and for the staff. For the first time we have had a large caseload of people in Detention and this coupled with the continued growth in asylum seeker clients has meant that staff and the organisation has needed to adapt and alter some of our ways of working. This included convincing a number of staff members who had left the organisation to pursue their own work to return to assist with this workload on a part time, short term basis. To these people, Donata Rossi, Chris Lobsinger and Kristy Date, I thank you for your willingness and flexibility in doing this as I am aware the demands of this workload outstripped our original assumptions. A number of organisational staff were also involved in supporting the men in Detention and I would like to thank them for their dedication in ensuring that these men received the best support possible. I would also like to acknowledge the staff of both the Department of Immigration and the Brisbane Immigration Transit Centre. Their commitment and support made the work much easier.

As mentioned in the President's Report we have seen a change in client referrals this year with a considerable growth in referrals coupled with an increase in complexity, particularly around acute mental health issues and associated issues such as family violence. This has placed pressure on our service provision as waiting lists across all areas of the organisation have grown. We are seeking to quantify this change and are working with other organisations like Transcultural Mental Health and the Multicultural Development Association to understand the factors driving this increase in complexity and to ensure that needs are able to be met. I need to acknowledge the demands that these changes have placed upon staff at QPASTT and express my appreciation at their patience and willingness to undertake increasingly complex work.

Organisationally, one of the biggest challenges and successes for us this year was the external audit taken of our quality standards by the Family Relationship Program. Ensuring that we were well prepared for the audit required a huge effort on behalf of a great number of people but the outcome provided us with a positive affirmation of our standards and procedures.

We have had a number of changes in the management team over the last year with two Team Leaders going on maternity leave and Forrest James resigning from the Clinical Services Manager position in May 2009. This has meant that a number of people have stepped up to take on new responsibilities including Lois Whiteman, Kristen Price and Charito Hassell. I thank them for this. The challenges in recruiting a new Clinical Services Manager has been a formidable one and it is with great pleasure that I welcome Lois Whiteman and Jan Gilchrist to the role. I look forward to working with them in this role.

I would like to thank the Management Team Sally, Forrest, Julie, Liz, Rose, Jenny, Helen, Charito and Kristen for the support that they have given me over the last year – the organisation could not operate without them. I would particularly like to thank Sally for her hard work and support during the year. She takes on an amazing amount of work with passion and commitment.

I would also like to thank the members of the management committee. They are a wonderful group of committed, hard working and caring people who have supported me and the organisation throughout the year.

QPASTT remains committed to the provision of services informed by the community we serve. We remain committed to respecting the experiences of our clients and their communities and the legacy of that experience. We continue to strive to ensure that our services remain culturally informed, flexible, and sensitive and delivered in a low key, friendly and accessible environment. We also remain committed to innovation and to the trialling of new ways to better deliver services to clients and communities. In line with this, the last year saw the introduction of our new client feedback process which will enable us to more easily gain client feedback and evaluate the services we offer.

As with all community sector organisations, QPASTT continues to face funding challenges and we face the ongoing task of convincing government funding bodies that not only do we deserve to continue to receive funding but that the sector as a whole needs to be funded on an ongoing sustainable way rather than via small one off grants. Without this sustainability it is difficult to provide quality services and to attract and retain committed and skilled staff. Like many organisations of our size we manage numerous different contracts and funding agreements, each with different accountability and reporting requirements and each with different data and quality systems. When these requirements are imposed on top of small non-recurrent funding grants, it becomes even more difficult.

QPASTT remains committed to promoting human rights and advocating for the elimination of torture. Our work with survivors strongly reinforces why all forms of torture and other cruel, inhumane and degrading treatment must be prohibited by all governments. The last year has seen increasing attention being given to the plight of asylum seekers and refugees. While I congratulate the current Federal Government on their moves to make Australia's Humanitarian Program more compassionate it is concerning to see the plight of people seeking asylum being debated so fiercely in the media. It is also concerning to see the amount of incorrect information being discussed as fact. This includes the use of the term "illegal"; the focus on "boat arrivals" even though they make up a very small number of people seeking asylum in Australia; and the level of support provided to asylum seekers and refugees including claims that they are entitled to large amounts of money.

We need to be mindful that asylum seekers are extremely vulnerable. They live in great fear of being returned to a home country where they believe they will be severely punished or killed. Their present and future hold unknowns and they are concerned for their families and loved ones left behind. Healing from traumatic experiences and addressing the possibility of return is often formidable. The time spent waiting for resolution of their status and how they are treated directly impacts upon their social and emotional wellbeing as well as their capacity to settle in the long term.

As a service primarily concerned with supporting people and communities to settle, I would like to thank our clients and the community we work with for their ongoing support. This is a vital, vibrant and compelling area of work and your contribution to it is as important as it is appreciated.

Tracy Worrall
Director

TREASURER'S REPORT

I am pleased to present the Treasurer's Report for 2008/2009. As you can see from this report and the accompanying Auditor's Report, QPASTT remains in a solid financial position.

QPASTT received funding from 20 different sources in 2008/2009, with the majority coming from Commonwealth Government agencies, followed by the Queensland Government and the Brisbane City Council. Our core funding continues to come from the Australian Department of Health and Ageing, Disability Services Queensland and the Australian Department of Immigration and Citizenship. QPASTT has ended the year in a sound financial position with sufficient reserves to cover outstanding liabilities. Major outlays continue to be staffing, rental, interpreters and administrative expenses.

I would like to acknowledge the expertise and skills of Rafael Pacheco, Luis Amaya and the Administration Team in managing the financial affairs of QPASTT. Without their assistance and hard work my job would be much harder. I would also like to thank the members of the Management Committee, the Director and all the staff for their support throughout the year. The efforts of all staff in ensuring that quality services are able to be delivered within budget is appreciated.

I would like to draw your attention to the 2008/2009 Audited Financial Statements prepared by our Auditor, George Crokidas. The Financial Statements have been prepared in accordance with applicable accounting standards and reflect the financial position of the Centre for the year ended 30 June 2009 and I recommend them to you for your approval.

In closing I would like to propose a motion to nominate George Crokidas as our Auditor for 2009/2010.

Thank you

Luis Melgar
Treasurer

DIRECT SERVICE AND CLINICAL PRACTICE REPORT

Standards & Quality

During the last year QPASTT was obliged to demonstrate compliance against two sets of quality standards as requirements of two separate funding bodies. An internal audit was undertaken against the Queensland Standards for Community Services and an external audit against the FaHCSIA Family and Relationship Services Approval Requirements. While both sets of standards are broadly similar to the National FASSTT Service Standards each also has slightly different requirements.

As part of our preparation for these audits a decision was taken to develop one Clinical Services Manual and one Policy and Procedures Manual that met the requirements of all the different quality standards. In addition considerable energy went into developing or reviewing policies and procedures across the organisation. This has now been undertaken and QPASTT received considerable positive feedback in relation to its systems and processes as part of the external audit.

The Forum of Australian Services for Survivors of Torture and Trauma (FASSTT) continues to investigate the possibilities of aligning the National Service Standards with an external auditing process and this will occur sometime in the next year.

Training

The tri-annual Offline Weeks have continued to provide much needed 'space' for staff to refresh themselves, their knowledge, and their connections to each other and their work. Internal staff training is incorporated as part the Offline weeks and has been well received by staff. This year training has covered new policies and procedures, changing data requirements, clinical work, safety, cultural competence and team and organisational vision. Highlights of the training days have included presentations by staff and representatives of various members of the communities we work with.

As part of the FASSTT network, QPASTT has been involved in planning for the next FASSTT Conference to be held in February 2020. This is a considerable commitment on behalf of all FASSTT agencies and we aim to take as many staff as possible. At this stage it is envisaged that up to 20 QPASTT staff will attend.

Clinical and Professional Supervision

New Supervision arrangements have been put into place this year with regular cross team supervision in specialist areas (for example family work) with external supervisors have been occurring. QPASTT places a high emphasis on supervision, with a range of different arrangements in place for staff and differentiates the supervision needs of recent graduates, new workers and experienced staff.

Staff Changes

Forrest James resigned from the Clinical Services Manager's position in May 2009 to take up new challenges. He has recently been replaced by Lois Whiteman and Jan Gilchrist. Our thanks go to Lois for taking up the responsibilities of the position while it was being filled and we welcome her and Jan to the position in a permanent capacity.

FAMILY AND COMMUNITY SERVICES

POUCH – Promoting our Unity, Culture and Human Rights Family Relationship Program for Humanitarian Entrants

The POUCH Program saw 164 clients in the last financial year across the counselling, group work and community development initiatives of the Program. It is an early intervention program that provides information, support and practical strategies for managing the impacts of cultural transition on family relationships. The bicultural family relationship counselling model adopted in POUCH has brought depth and flexibility to the family support we can provide at QPASTT as well as to the work of the whole organisation. Working in a therapeutic relationship which can include a family, a family counsellor, a bicultural worker, an interpreter and sometimes other relevant organisations can be very challenging. However, our experience and client feedback to date, demonstrates that the richness of understanding and humility that our bicultural staff bring to the counselling relationship and the organisation, delivers a great service of benefit to our clients.

The highlight for this year has been the work to deliver our parenting and family relationship focussed workshops called – ***Building Stronger Families***. This Program is an early intervention approach that assists families to develop new strategies for parenting and for managing family relationships in the Australian context, in harmony with cultural values, individual family needs and Australian laws and customs. It is designed for adults with low levels of literacy and utilises reflective discussion, activities and role plays to build knowledge, skills and confidence. Funding from Brisbane City Council allowed POUCH to deliver this Program to 5 different community groups and also allowed staff and invited community members to attend training in *Your Family Matters* and *TIPS* Programs which have been incorporated into QPASTT's program. We are really proud of our Building Stronger Families Program and are very keen to see it continue as the feedback from participants attests that it has helped build confidence, introduce parenting techniques that



have worked; and the group based format has allowed participants to develop new friends and important social networks. Recently at the conclusion of a Building Stronger Families group we received some wonderful feedback from participants. A number of participants mentioned that they really appreciated a session in which Magdalena (QPASTT bi-cultural worker)

explored the benefits of family rules. One participant has since introduced family rules and said the children love them. Another participant talked about how she had shared with her neighbour, a mother with three children, the skills and ideas discussed in the group.

In April this year, Susan Knopke joined the POUCH team as Coordinator after Mohamed Abdi left to pursue new work opportunities in December 2008. Susan brings a wealth of professional experience as a counsellor, program coordinator and community development worker to the role and has assisted the team to achieve its many outcomes since this time. Grace Samuel also joined POUCH in 2009 as a part time bicultural worker and her community development experience has added considerable value to our family work. Other team members include Edith Santos, Magdalena Kuyang, Kathleen McBride (Social Work Student) and part time *FICT* and *Building Stronger Family* workers – Deborah Debu, Rita Akon and Thomas - Ngun Cung Lian.

Our team has delivered ***Families in Cultural Transition (FICT)*** workshops supported by Multicultural Affairs Queensland in Gatton and Toowoomba. The aim of these workshops were to: A) pilot a strategy to build capacity within the African communities in Toowoomba and Gatton by strengthening families and resourcing them to negotiate the Australian cultural system; and B) build a sustainable partnership with the Queensland government in resourcing and delivering this strategy. 18 workshops were delivered involving 54 community members who attended each week. Recruitment for FICT Facilitators was conducted with each community and Deborah Debu and Rita Akon were employed.

These workers completed the FICT Training and delivered 10 and 8 workshops in Gatton and Toowoomba respectively in partnership with a range of agencies including: Gatton & Lockyer Valley Council, Gatton TAFE, Lockyer Information Neighbourhood Centre, the Gatton Baptist Church and the Refugee and Immigrant Legal Service (RAILS), Spiritus in Toowoomba, TRAMS and Centrelink. Topics covered housing, sponsoring family members, budgeting, family relationships, gender, young people and settlement.



The Partnership with African Communities Community Action for a Multicultural Society [CAMS Program]

The Partnership with African Communities program in its original form concluded in June 2009 as the new funding for MAQ's CAMS Program rolled out in July this year. Over the past four years we have provided meaningful connections and facilitated the development of strong working relationships between community groups from Africa and a broad range of community and mainstream services to address community needs. Over the past year we have worked with local and state-wide community groups, in particular, the Queensland African Communities Council (QACC), to link people and build their understanding and confidence to address a range of issues including antidiscrimination supports, access to community space, health awareness, domestic and family violence supports, raising children and the Child Protection system and intergenerational conflict issues. In response, we have worked with community members and QACC, Police, Church Groups, Community Centres, Schools, TAFE, Hospitals and Womens Health Services, Local and State Members, BCC, Settlement Grant Providers and other services to develop local resources and solutions. We have also supported a number of services to set up and deliver their projects with African communities in a culturally sensitive manner.



QPASTT has also partnered with various local groups including a Single Womens Congolese Group, Nabaah Womens group, Equatoria Association, Burundi Community, 'African Womens Group' and Sudanese Community to gain additional resources to assist with income generating activities, recreation activities, parenting support and participation in Multicultural Festivals, Into Africa and World Refugee Day. From July this year, Grace will continue as a CAMS worker in a new targeted position working with refugee communities across Queensland. This

work will continue in partnership with the Multicultural Development Association.

Magdalena and Grace were sponsored by Multicultural Affairs Queensland to attend the first National Women's Conference on Refugee and Immigrant Women - Setting the Social Inclusion Agenda in Perth on 6th and 7th March 2009. Both women were able to share about the needs and experiences of women of refugee background in Queensland and compare ideas with others about community and service models and programs to meet the needs of women and their families.

Primary Healthcare Development

QPASTT continues to be involved in partnerships, projects and networks that are aimed at delivering primary health services to newly arrived refugee families and integrating health care services to ensure, where possible, that clients are able to access the services they need with confidence. Magdalena Kuyang has worked with the Mater Hospital for more than 2 years to enhance their understanding and capacity to work with mothers of African background in a culturally sensitive and supportive way around antenatal care. Much of her hard work and that of Mater staff has resulted in the ongoing funding for the Refugee maternity Service at the Mater Mothers' Hospital.

Our organisation is a member of the Queensland Refugee Health Advisory Committee, Brisbane Refugee Health Reference Group and the Community Health Action Group. We are also a member of the Refugees and Primary Health CHIC Project Reference Group. Through this project we were able to work with the Mater Hospital and other services to update and reprint the 'Caring for Refugee patients in General Practice – A desktop Guide' developed and produced by Foundation House.

QPASTT has delivered approximately 120 hours of training and/or consultations to health care professional in 08-09 to raise aware of the impacts of the refugee experience on individual, family and community health and wellbeing as well as strategies for working with survivors of torture and trauma in a healing and recovery framework.

Gatton Sudanese Community Driving Project

Over the last year, QPASTT has managed a Driving Program in partnership with the Gatton Sudanese Community funded by the Department of Immigration and Citizenship. This Program has offered 24 members of the community driving lessons and the opportunity to take the driving test and purchase training material. So far 6 members of the community have gained their licence through this Program and 14 others have built up their driving hours so that they will be able to take their driving test in the near future. This Program was

supported by the Lockyer Valley Regional Council Mayor, Gatton Police, Lockyer Information Neighbourhood Centre, Baptist Church and the Sudanese Community Executive in Gatton. It has been an essential project to allow members of the Sudanese community to gain their licence in order to access to essential services, employment, schools and to other members of the community as public transport is not available in Gatton

Talking about Healing

Talking about Healing was a meeting of people from refugee background across a range of cultural and social backgrounds. The purpose was to look for common ground and differences in how people think and feel about healing from the experiences of a refugee journey. The discussion at this meeting was inspiring and clarifying and hopefully will continue at QPASTT to ensure that we're always listening and open to hearing about healing and recovery from torture and trauma and how we can grow and respond as a service to better meet the needs of individuals, their families and communities.

We would like to thank the Elders, Leaders, men, women and young people of the newly arrived and existing communities and services whom we worked with this year who assisted us to understand their needs, allowed us to work alongside them and supported our needs in helping clients and broader community initiatives.

Sally Stewart
Manager of Family & Community Services

COUNSELLING AND SUPPORT TEAM (CAST)

The Counselling and Support Team continues to provide long-term counselling and advocacy support for refugee survivors of torture and trauma. As always, the team strives to operate according to the universal principles of human rights, making it as the core value of our counselling service and support aimed towards clients' healing and recovery from trauma.

The year brought significant changes to the team, most notably the one-year maternity leave of our team leader, Liz Gordon. We celebrated the arrival into the world of her much awaited baby boy, Oscar. Inevitably, some counselor/ advocate reshuffles were necessary. Ana Pocrnjic from EI, but also a sometime CAST counselor/advocate, replaced Charito Hassell's outreach in Logan for six months until Fernanda Torresi's return in October from a year long leave of absence. Fernanda took over the Logan outreach from Ana; while Ana has now begun another challenge as a youth team counsellor/advocate.

This year saw the expansion of our long-term counselling outreach services to Inala, in addition to the already existing outreach services in Zillmere, the Gold Coast and Logan. Vicky Eroles goes to the Inala and Zillmere outreach one day a fortnight; while Vedrana Jovicic provides services to the Gold Coast one day a month.

The year has seen a surge in asylum seeker referrals and for the first time we have had a number of clients in detention. There has been a significant number of referrals to CAST from the Intensive Support Program (previously known as the Complex Case Support Program). We also experienced an increase in referrals coming from the Department of Child Safety, mental health services and from Corrective Services. A new group of referrals of community detainees has also added to the increase. The impact of the surge in referrals to CAST has resulted in a much longer waiting time for assessments to take place and the subsequent start of actual counselling.

To cope with the increase in referrals and in particular referrals for people in Detention, QPASTT engaged the services of some previous longstanding QPASTT staff including Kristy Date, Donata Rossi Sackey and Chris Lobsinger. They were involved in providing regular support to the men in Detention until they were granted permanent visas in October. CAST is grateful for their support during this time.

The CAST team would also like to thank counsellor/advocates from other teams, including Vedrana Jovicic, Ana Pocrnjic and Susan Knopke for their support in supporting CAST Clients during the last year.

Requests for long-term counselling for both children and young people have also increased with schools as the main source of referral and for the first time we now have a waiting list in both these areas.

The Whole of School Approach (WoSA), a children's program promoted under the helm of Ally Wakefield, is currently held by Sam Anywar until Ally returns from maternity leave. As with Liz,

QPASTT also welcomes Ally's first born son, Max. The Whole of School approach involves working with schools to provide a safe and encouraging educational environment for children from refugee backgrounds. Sam has been kept busy with an increase in the number of schools requesting WoSA training. School-based group activities such as Rock and Water have been run in more schools this year in partnership with Impact Youth Service. The year also saw the successful inclusion of Flipside Circus to the children's group activities as part of the Eat Well Be Active Community Partnership Program. During the year work was also undertaken with the Catholic Education System around working with students from a refugee background.

The Children's Team ran school holiday activities for children and their families during each school vacation. Activities in the last year have included swimming, circus skills, games and rock and water workshops.

Charito Hassell
CAST Team Leader

EARLY INTERVENTION – IHSS

Early Intervention has completed another successful year of delivering short-term torture and trauma counselling to newly arrived refugees. We continued serving our clients as a part of IHSS consortia and further enhanced our working relationship with Multicultural Development Association and 4Walls.

2008/2009 has brought some staff changes to Early Intervention (EI) team. While Taher and I remained in the team, we have seen Ana leaving EI and joining Counselling Advocacy and Support Team (CAST). Following Ana's departure, we welcomed Valerie Eden into the team with all her skills and passion for this line of work.

2008 continued to be quieter than usual year for what EI has used to, which provided Counsellor/Advocates the opportunity to participate in variety of other programs within QPASTT. Both Ana and I undertook an intake or counselling load in the CAST team. I have continued to do an outreach for the Gold Coast on a monthly basis.

EI once again weathered a sudden influx of new arrivals in 2009, and counsellor/advocates were busy providing psycho-social assessments and counselling to new arrivals, primarily from the ethnic minorities from Burma including Rohinyga, Karen and Chin, people from Iraq and Afghanistan, and people from Burundi and Somali. The release of asylum seekers from Christmas Island has seen the EI counsellor/advocates engaging in larger number of mainly single Afghani men.

As the current IHSS contract is slowly coming to an end, we are busily preparing for the tendering process and looking forward with anticipation to what that means for our program in the future.

Vedrana Jovicic
Early Intervention Team

YOUTH

The Youth Team has continued its suicide and self-harm prevention program, NEXUS, with funding confirmed until June 2011. In the forthcoming year the program will have an expanded focus on the needs of young people from communities from Burma. In collaboration with Latrobe University Refugee Health Research Centre the program will be undertaking research into risk taking behaviours in young people from refugee backgrounds.

Our YSC program has also been refunded until December 2010, and we received funding for a 12 month program as part of the Eat Well Be active funding. With the support of services Northside and community groups we were successful in gaining a grant from the Gambling Trust funding and have very recently employed a worker from the Karen Community to map and scope needs of young people within minority communities from Burma residing Northside.

Staff changes

The Youth Team has had number of staff changes this year related to changes in funding and locum positions. With Julie Huysman leaving to go on twelve months maternity leave, Kristen Price stepped into the Youth Team leader position and Mark Griffiths was recruited in January as a locum Youth Team Counsellor/Advocate.

In May, the Youth team sadly farewelled Stevee Kuskopf, Community Youth Worker. Stevee made a decision to follow her dream of travelling overseas. In June our SGP grant ended which meant another sad farewell to Nicole Harb who had been in the role for a little over twelve months. Our homework club facilitator, Jenny Muirhead, was also farewelled to welcome her new daughter into the world. The team employed Elise Barton as Homework Club facilitator and Youth Worker trainee. Elise has significant experience in sport and recreation and has been able to respond to the increase in need from young people wanting involvement in sporting clubs. QPASTT were successful in gaining funding via the Eat Well Be Active grant, and welcomed Elijah Buol into the Youth Team in July. Mark Griffiths moved over to the EI team in August, and Ana Pocrnjic joined the Youth Team as the counsellor Advocate in October.

Individual Support and Outreach

The Youth Team has continued to provide individual support to young people through weekly information sessions at Milpera SHS, school outreach at Sunnybank SHS, Nyanda SHS and Coorparoo Secondary College, as well as individual counselling, advocacy, and casework around a variety of issues, including family breakdown, grief and loss, depression and suicidality. This year we have also been offering support to Our Ladies College in Annerley.

Consultations continue with organisations such as Woolloowin Community Centre, Community Connections and Zillmere Community Centre to discuss outreach needs for the Northside of Brisbane.

Collaboration and Networks

QPASTT is part of the 'Culture Sharing' reference group that meets at Kedron SHS, and also hosts the Young People Refugee Mental Health Network. In July QPASTT hosted a regional YSC meeting, with our YSC presenting at the meeting on how to engage young people from refugee backgrounds. Over the past twelve months we have also been involved in a newly formed group focusing on the sexual health needs of young women from refugee backgrounds, and have established closer links with the Young Parenting Program in Stafford.

In partnership with Community Connections, CYMHS, Kedron SHS and Visible Ink QPASTT participated in a BBQ at Kedron SHS as part of mental health week which was a huge success.

Group Work

In partnership with Kyabra Community Association Inc, the Youth Support Coordinator (YSC) ran a 'working together' group program at Sunnybank SHS focusing on self-esteem, effective communication skills and peer relationships.

In partnership with Impact and various communities QPASST facilitated a RAW Evolution mentoring program targeting 19 young people from culturally & linguistically diverse backgrounds. The program aimed to provide practical life-skills to at-risk young people in an experiential environment. These workshops include the topics of Families and Relationships, School and Study and Conflict Resolution and Anger Management. This mentoring program has been a massive undertaking for QPASTT with the recruitment and training of mentors from a variety of African backgrounds being part of the process. The program is yet to be evaluated, however there has already been demonstrated positive outcomes for both young people and mentors involved in the program.

Another partnership with Impact and PAWES has involved a RAW Evolution program for young women participating in the PAWES basketball program. The PAWES coach identified that young women involved in the basketball may benefit from the RAW program.

Leadership work

As part of the SGP grant from DIAC, the Youth Development Worker supported a group of emerging young leaders from African backgrounds in their initiative to hold a leadership camp in January 09. Approximately 10 young people attended the camp with three QPASTT staff members.

Throughout 2009 QPASTT has supported and advocated for the PAWES basketball program. QPASTT assisted in linking PAWES with local MP's as well as offering individual support to PAWES members. With the employment of our Youth Work Trainee we have been able to provide more advocacy and support for PAWES players, in particular when it comes to teams being registered to play in local competitions.

As part of the National Human Rights consultation our SGP worker organized a consultation with young people from refugee backgrounds to assist in supporting them to give their views and feedback as part of the consultation. YANQ, RAILS and the Youth Advocacy Support Service kindly participated in this event.

The Active After School Communities Program via the Department of Communities provided a one day training course at QPASTT. This training course provided ten young people an opportunity to become accredited AASCP facilitators. Our Youth Work Trainee, Elise facilitated the organization of this course and supported young people in the online training requirement of the accreditation process.

Holiday Activities

The Youth Team continued to run activities during each school holiday break, including in Toowoomba. These activities have included swimming, art, soccer, movies, nutrition and cooking, African drumming and a dancing workshop. We ran two young women's days over the school holidays to assist in engaging young women from emerging communities in QPASTT activities. Both of these days were highly successful. As part of one of these days the young women designed and painted a traffic signal box on Fairfield Road. The canvas of this painting will be donated to QPASTT by the artist Jo Murphy who facilitated the art work.

A second traffic signal box was designed and painted for QLD's 50th anniversary by young people from QPASTT with a multicultural theme.

Homework Club

The trial using the Club space as a Youth Space one day a week ended earlier this year. In consultation with young people who access the Homework club and Youth Space, it was decided that there was a greater need for Homework Club. The identified need in 2008 for young people to have access to a Youth Space reduced significantly with the start of the PAWES basketball program in Yeronga Park, and subsequently at Yeronga TAFE. The majority of the young people who requested the Youth Space began attending PAWES on a Wednesday afternoon. As a result of this, Homework club has continued to run three afternoons a week, and has had a high attendance during 2008/2009. We continue to link with other Homework Clubs in greater Brisbane and are working on developing a directory of available homework clubs to distribute to services. We conducted recruitment for volunteer tutors and were overwhelmed with the response of suitable volunteers willing to provide their time to QPASTT's homework club.

Drop-In Toowoomba

The Toowoomba "drop in" on Wednesday afternoons continues to be well attended. There is real ownership of the "drop in" by the young people who use the space to access support, computers, art and sport. The word has continued to spread judging by the continued upsurge of numbers every week.

Training – Support to Teachers and Other School Staff

The Youth Team has continued to deliver training and information sessions to schools and Mental Health services, as well as providing support to teachers and other school staff who wished to consult with youth counsellors about issues in the classroom or about difficulties with particular students. In particular this year Youth Team staff conducted trainings with VoRTCS, Visible Ink, Griffith University, the Priority One conference in Logan, ECCQ and YSC's.

Kristen Price
Youth Team Leader

ADMINISTRATION REPORT

QPASTT's growth as an organisation has been steady year after year since its establishment in 1996. And this year is no different. As a consequence, systems and infrastructures have to be either fine-tuned or replaced to meet and manage changing demands. QPASTT is dynamic and is constantly evolving to maintain its relevance to its clients and stakeholders. Many changes had taken place this year and at the Administration-Operations level, these changes came in the areas of Information Technology, Database Management, Telecommunication Systems, Contract and Compliance Management.

Information Technology

QEOS and Database Management

On March 2009 QPASTT became a member of DonorTec Community Information Strategies Australia (CISA) Inc., trading as Connecting Up Australia. DonorTec is an online technology portal for non-profit organisations which provides donated software and hardware from companies such as Microsoft and Cisco to eligible Australian non profit groups with Income Tax Exempt Status (ITE). This allows non- profit organisations like QPASTT to get the latest IT products at reduced cost.

Through DonorTec, QPASTT acquired a second server. Extensive time and effort were spent in migrating programs and operating systems from the old to the new server and on April 2009, the new server became operational. The new set up has allowed Counsellors to simultaneously logged on to QEOS, access their respective clients' files, create assessments, write reports, pull out stats etc. without slowing down any user at any point due to volume usage. For the Administration Team, this means not only increased confidence in the accuracy of the quantitative and qualitative reports that we need to submit to our funding agencies, but also greater ability to meet report submission time frames.

Website

The QPASTT website was given a breath of new life with funding from the National Mental Health Council (NMHC). Through the joint leadership of Sally Stewart, Community and Family Services (CFS) Manager and Peter Fletcher, ably assisted by Stevee Kuskopf, Ana Pocrnjic, Magdalena Kuyang, the Administration Team, our website gained a fresher look and updated content.

The re-designed website is user-friendly. Links and prompts are available for people who would like more information about the services we offer. Application forms, referral forms are available and can be downloaded easily. Reading materials and other specialist literature on migration and refugee issues of interest to both professionals and students are on hand. Job vacancies are also posted on the website.

Contract and Compliance Management

In 2008/2009 we managed 16 one off and ongoing programs, each with different funding requirements. These requirements include statistical reports quarterly, six month, 12 month

narrative reports, progress reports, evaluation reports, audited & unaudited financial reports. The register we created to monitor which reports are due and when has proved to be a valuable instrument in ensuring that we comply with timelines. This is crucial because each report submitted triggers funding payment.

Quality Standards

We also underwent two audits, one internal and one external passed with flying colours. The internal audit was for the Qld Department of Communities as related to QPASTT's practice and implementation of the 11 Standards for Community Services.

The DFACHSIA audit was an external audit of QPASTT's compliance against the 15 National Family Relationship Standards.

MDA-QPASTT Work Placement Program

In May 2009, QPASTT signed an agreement with Multicultural Development Association (MDA) to act as a Host Employer for its Work Placement (WP) Program participants. QPASTT has so far trained and supervised two participants who are now gainfully employed and we current have Safoora Ismail, our third trainee.

The WP program is a part of the Department of Employment and Industrial Relations "Skilling Queenslanders for Work" initiative. MDA, through the Multicultural Employment Program—WP program, targets migrant and refugee job seekers from culturally and linguistically diverse (CALD) backgrounds, who are long-term unemployed (12 months or more), or 'at risk' of long term unemployment, and aims to provide eligible migrant and refugee jobseekers with skills and experience in office administration to increase their ability to gain sustainable employment .

As Host Employer, QPASTT is expected to provide supervision and training to participants, including a basic orientation about QPASTT —its the core business, its aims, visions and working philosophy, who QPASTT is for, the different programs it runs and the services it offers .

The Administration Team

Finally, I would like to acknowledge the professionalism, hard work and dedication of the members of the Administration Team whose expertise and ingenuity contribute considerably to the smooth and efficient day to day operation of the office. A big thank you to the following people:

Rafael Pacheco, Luis Melgar and Luis Amaya, our Financial Consultants and Financial Officer—our Financial Team, into whose competent and capable hands the management of QPASTT finances rest. Thank you as well for helping us complete all our financial reports and for leading us once again into a very smooth annual financial audit; `Peter Fletcher, IT Consultant and Teegan Winters, IT Officer for dovetailing our operation with state of the art

IT and Computer systems thereby empowering us with all the possibilities technology has to offer.

The Administration Team Jackline Dada, Azeb Mussie, Saira Buksh whose warm welcomes at the reception area make it less difficult for clients to believe that there are still many people who are genuinely concern about them and are there to help.

The Administration Team shares so many tasks and responsibilities but I would like to highlight areas which each of them are noted for doing impeccably well: Jackline and her well organised client schedule/appointment system which ensures that each client has his/her counselling session. The letters she post two weeks ahead of schedule as a confirmation and a reminder, then followed up by phone calls, a day or two before the appointment day itself; Azeb who manages our IHSS –MDA invoices, EI client registrations, and the challenging task of reconciling the staff's time sheets and leave credits; Saira, who manages the FRSP online database and helps me monitor our grant funding, reconcile invoices with remittance advise and/or payments.

Helen Refalda-Lacson
Team Leader
Administration

TOOWOOMBA REPORT

The last year has been one of change and also of consolidation. Our administrative assistant Susan Agier who left late last year on maternity leave was replaced with Donna Innosent, who embraced the organisation with great enthusiasm and energy. Susan has chosen to remain at home with her children, which has meant Donna has remained in the role efficiently keeping our books and reception in great order. Sadly our youth worker Wilson Oyat, left earlier this year, after his successful appointment to a fulltime position at the University of Southern Queensland. We were very happy for him to find a permanent position with full time hours but we miss him sorely. As a recognised elder here, he shared his humour and wisdom generously, especially with the young people. In fact one of our guest speakers nicknamed him "Wisdom" and it did seem apt. Wilson's last major project with QPASTT, was to help with the three day NEXUS camp we held at Boonah. Chasing young ones off to bed and sharing laughs and the delights of canoeing, games and BBQ's on superb hot days are very fond memories we share with him.



Early Intervention

Rebecca Dawson has continued her hard work on the early intervention program this year encountering a change of population as different African groups have arrived in Toowoomba. Whereas once it was mainly Sudanese arriving, it is now mainly Liberian, Burundian and Congolese entrants. Early intervention work in Toowoomba collaborates regularly with Spiritus who lead the consortium and the Toowoomba Refugee and Migrant Service (TRAMS). The regular linking which occurs between these agencies ensures a well rounded and experienced touch now surrounds the settlement of entrants in Toowoomba and Gatton.

NEXUS

The Nexus program filled a real gap in services in Toowoomba where previously there was nothing specific for young people from refugee background. It enabled the development of the regular Radio Africa show, as well as countless other activities such as drumming workshops, legal days, BBQ's, art, drama and music events. The latter were made possible by our successful collaboration with Brisbane Multicultural Arts (BEMAC) who happily outreach to include our African young people, alongside Indigenous, Samoan and Tongan youth from Inala. In February this year, 12 young people performed songs at Southbank and last month on the 16th of October, seven of our young people were involved in co-creating with the other cultural groups a very theatrical event which was extraordinary and powerful, recently performed at the Powerhouse in New farm. A quick special mention to VESPA Pizza company who were very generous in our hour of need before the concert. We had a lot of mouths to feed and not much cash. The owner heard our plight and fed us very generously on his fantastic pizzas. Thank you VESPA Pizzas.



Highlights for NEXUS this year were

- The Camp at the Outlook, Boonah.
- BEMAC concert on 20th February .
- Refugee Week celebrations - each African group showcased their dance, Radio Africa boomed through the airwaves to herald the night and a packed hall shared fabulous food. A DVD of our BEMAC performance was played to the community.
- A trip to the Bunya mountains – fresh air, loud music, and high heels in the rainforest.
- The Toowoomba Languages and Cultural festival when Nexus young people from here and Gatton took to the stage. One rap number was sung loudly in Dinka. The crowd looked quite surprised but then all laughed as if realising – oh that's right other languages do exist and can be sung out loud - it is legal.
- BEMAC concert on October 16th.

Current Nexus Staff arrangements

To replace Wilson, Akoc Adhil has worked 15 hours per week, to support the Gatton and Toowoomba youth groups and also PCYC's "Bouncing in Harmony" basketball program on Sunday afternoons. Akoc was central to the last BEMAC production but assures the rest of the team that he enjoyed every minute of it. Sharon O' Phee worked the remaining five hours to assist with Wednesday Youth Group. She brought her artistic talents, both visual and musical to enhance the programming here. Printing t- shirts , and teaching/learning guitar are regular sights thanks to Sharon.

Gatton

Special mention must be made of the local Cultural Stargazers, Leighan Arnott, Catherine Gilson, Ben Malone from a local drama group who have worked to ensure a weekly multicultural program has been available to the young people. They are working toward a performance on November 15th. Call us if you want details – Akoc will be involved supporting them weekly.

Study Support

We have a very small new program run by our wonderful volunteer Jo Ellsum. Jo is regularly doing one on one study support with our university students, particularly those doing the Tertiary Preparation Program. Thank you Jo – it is people like you who make a real difference.

CAST

My caseload in CAST is often dominated with a stream of assessment and referral work as agencies seek support to link individuals and families appropriately. I have a small case load in Toowoomba and a larger one in Gatton. Inevitably there are lively moments especially around work with the police, in terms of advocacy for young people and the safe handling of domestic violence when language barriers are present. Some good news stories e.g. the near recognition of a higher qualification for a pharmacist, and our one case of a family seeking asylum have been recently accepted for permanent residence.

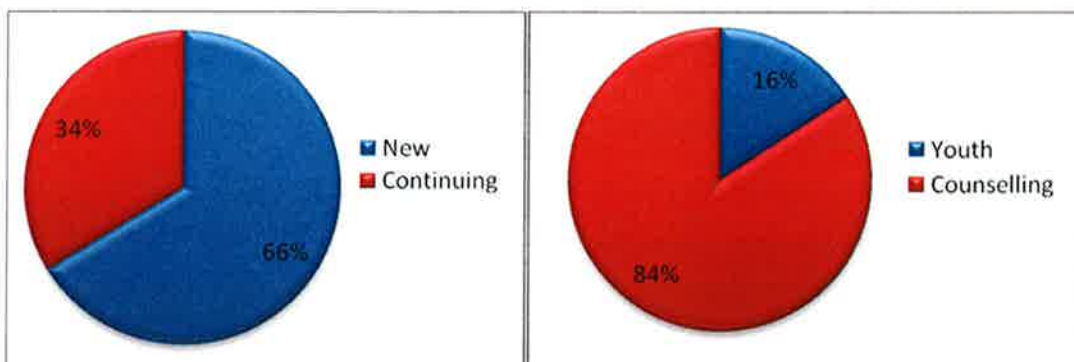
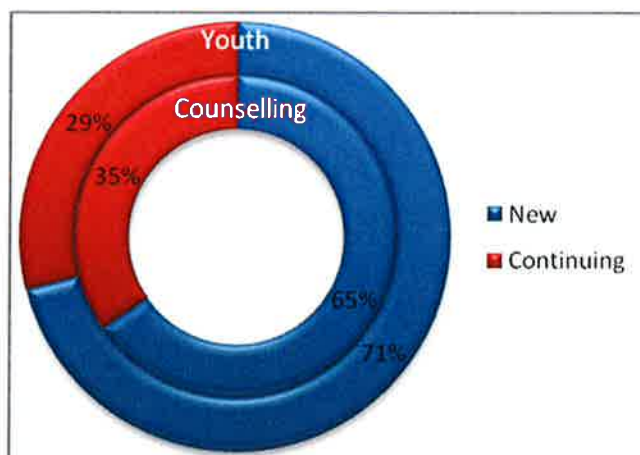
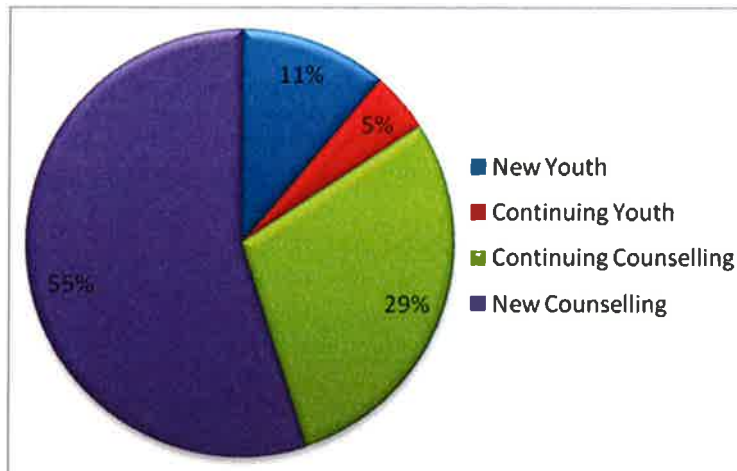
Jenny Withnall

Co-ordinator Toowoomba

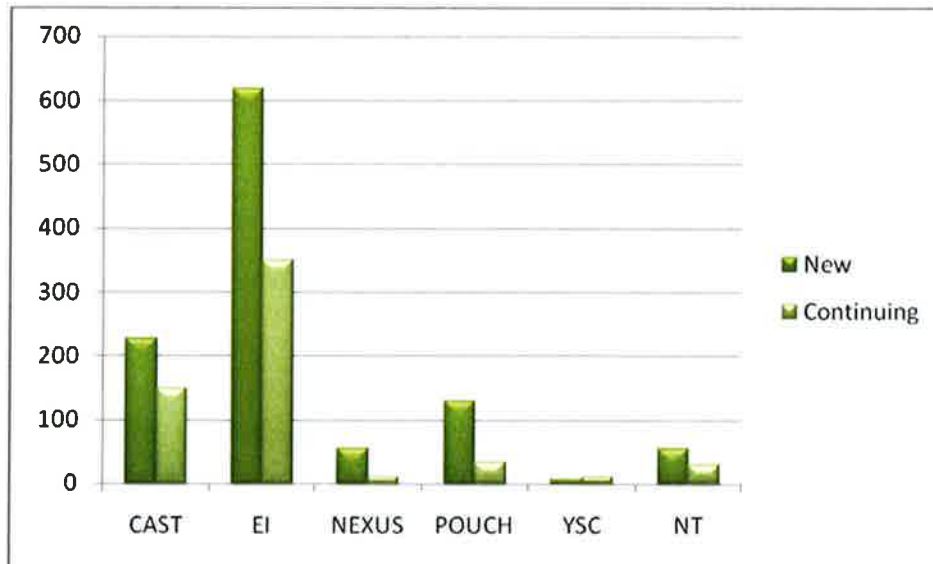
QPASTT STATISTICS 2008 -2009

NUMBER OF CLIENTS:

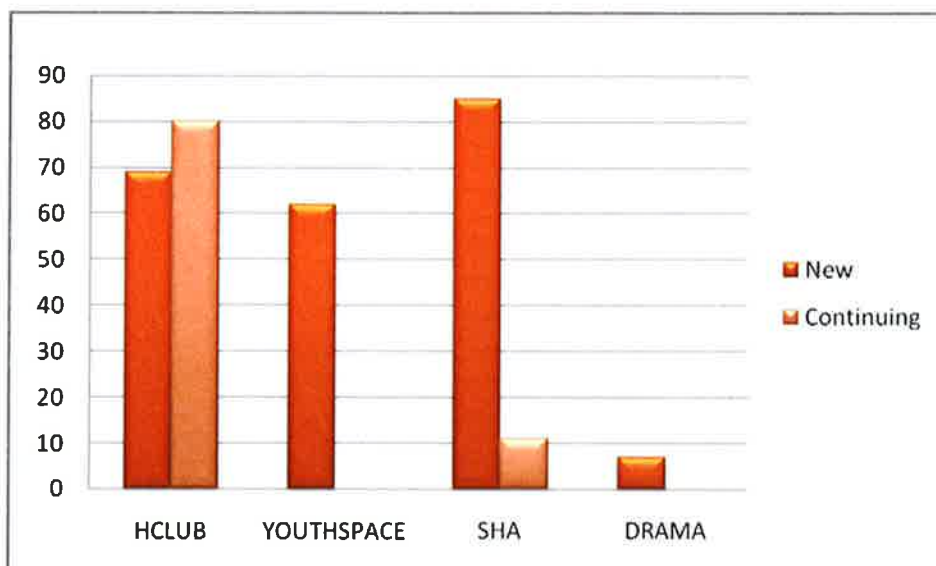
	New	Continuing	Total
Counselling	1093	581	1674
Youth	223	91	314
Total	1316	672	1988



Counselling clients:

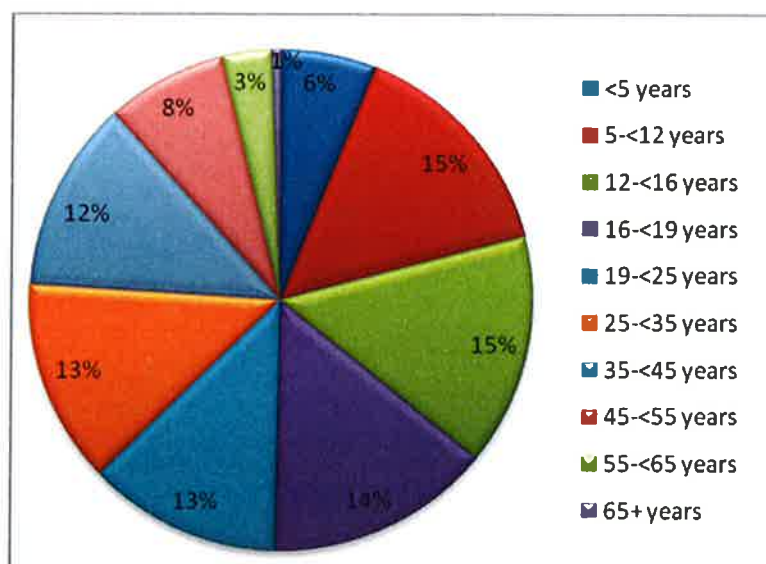


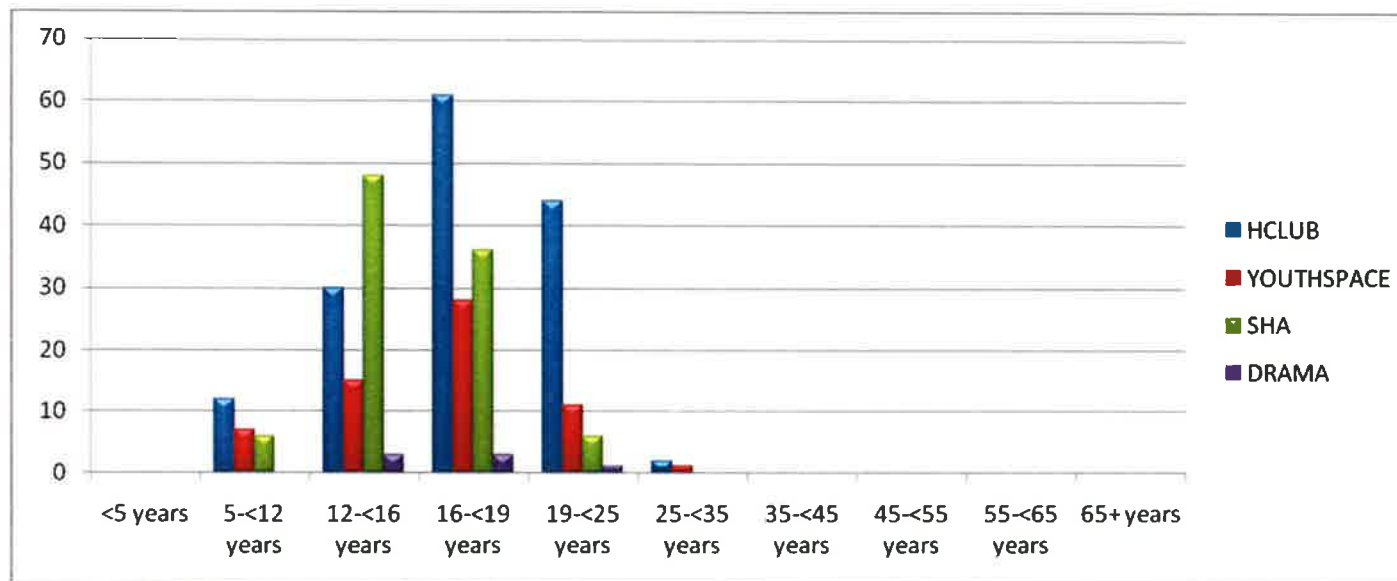
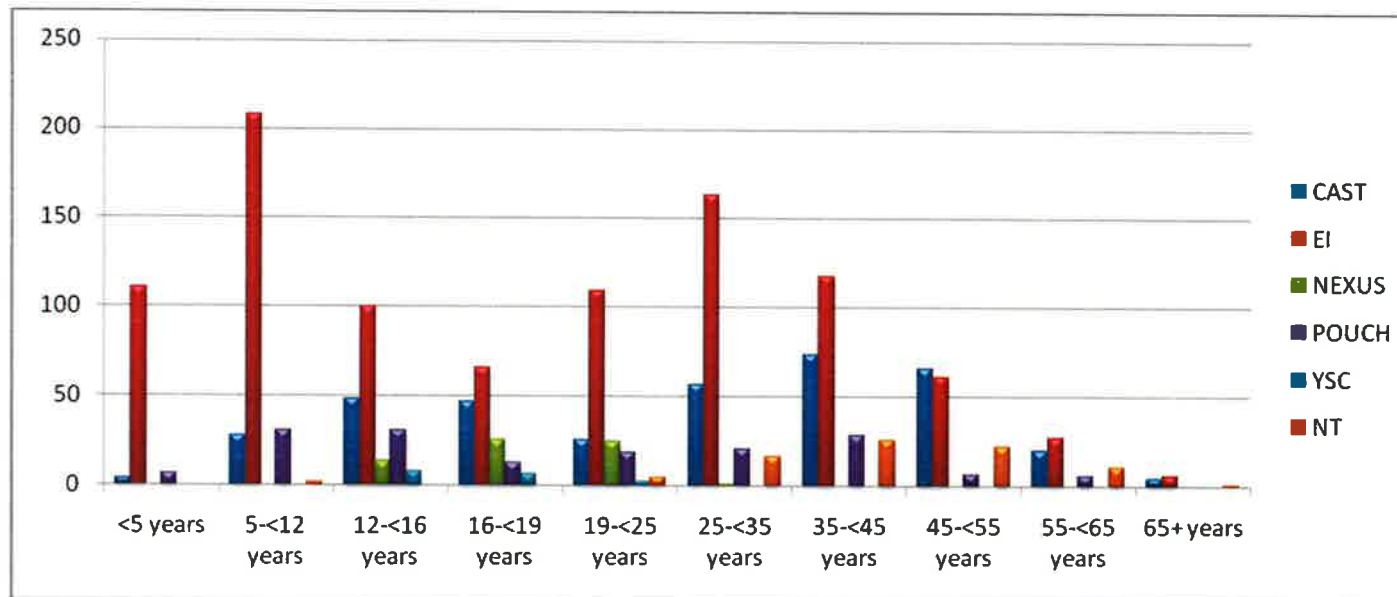
Youth clients:



AGE	Counselling		Youth	
	New	Continuing	New	Continuing
<5 years	82	39	0	0
5-<12 years	169	100	13	12
12-<16 years	143	58	82	14
16-<19 years	111	48	92	36
19-<25 years	116	71	35	27
25-<35 years	183	76	1	2
35-<45 years	149	97	0	0
45-<55 years	95	61	0	0
55-<65 years	38	26	0	0
>65 years	7	5	0	0

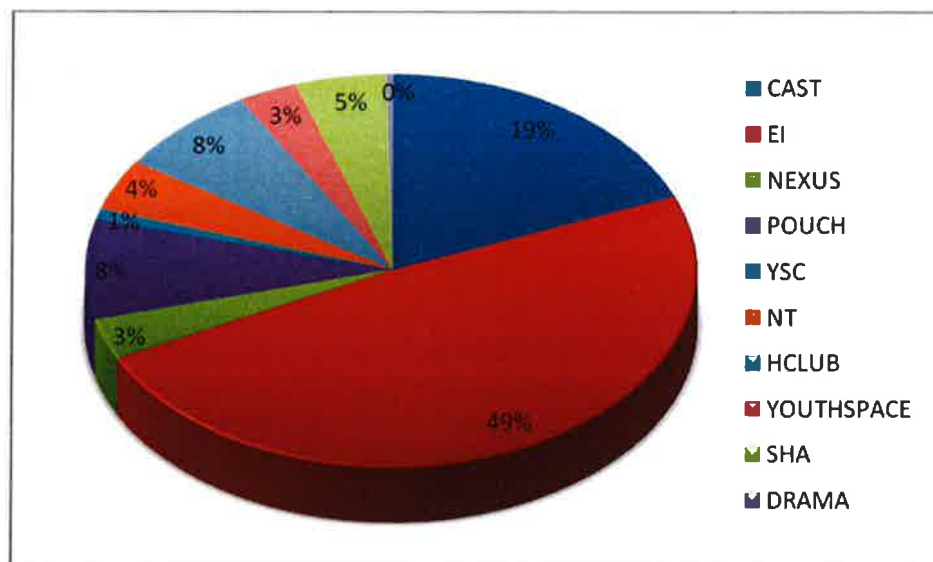
AGE:





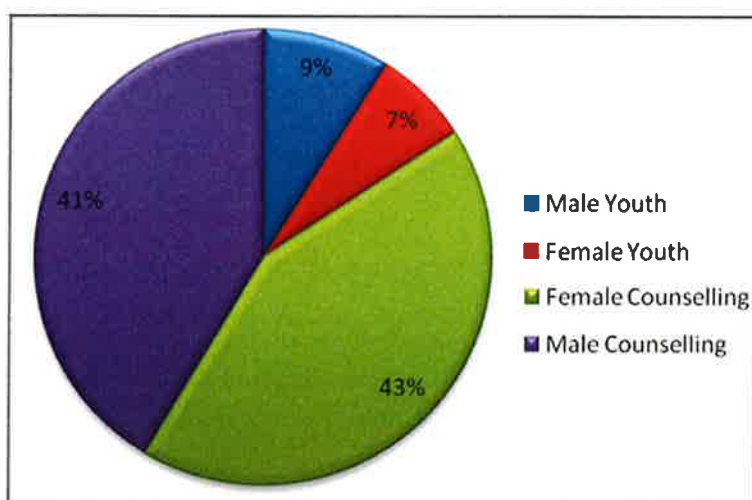
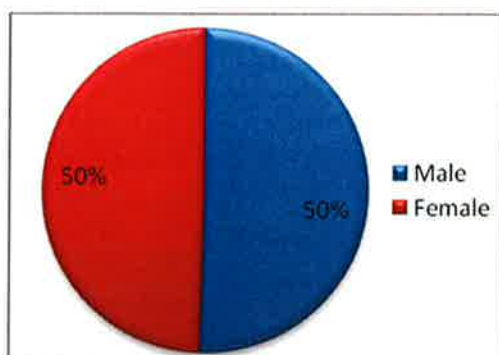
PROGRAM:

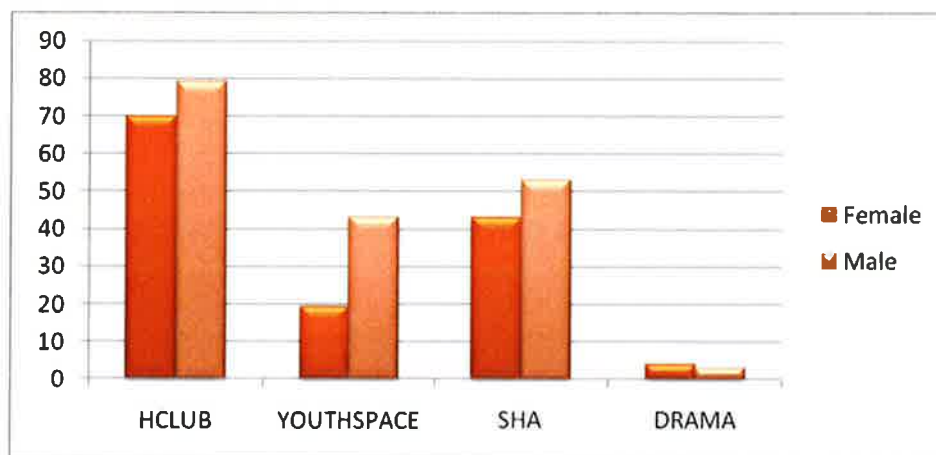
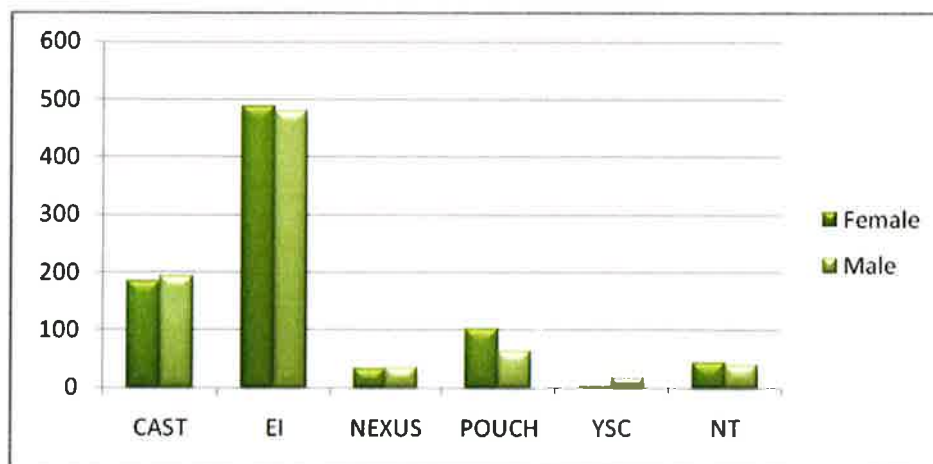
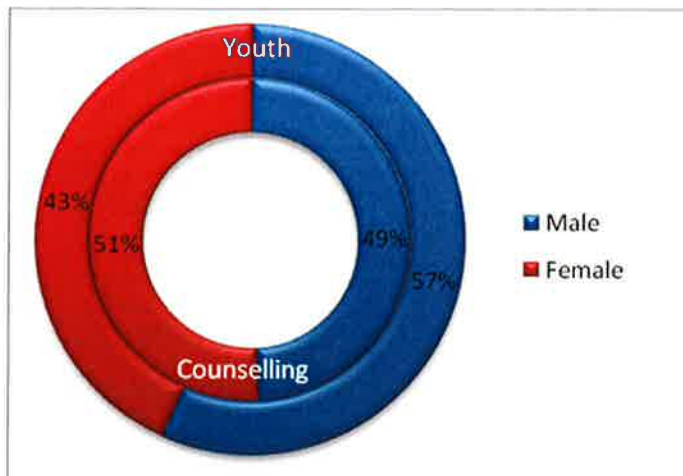
	Total
CAST	375
EI	967
NEXUS	66
POUCH	164
YSC	18
NT	84
HCLUB	149
YOUTHSPACE	62
SHA	96
DRAMA	7



GENDER:

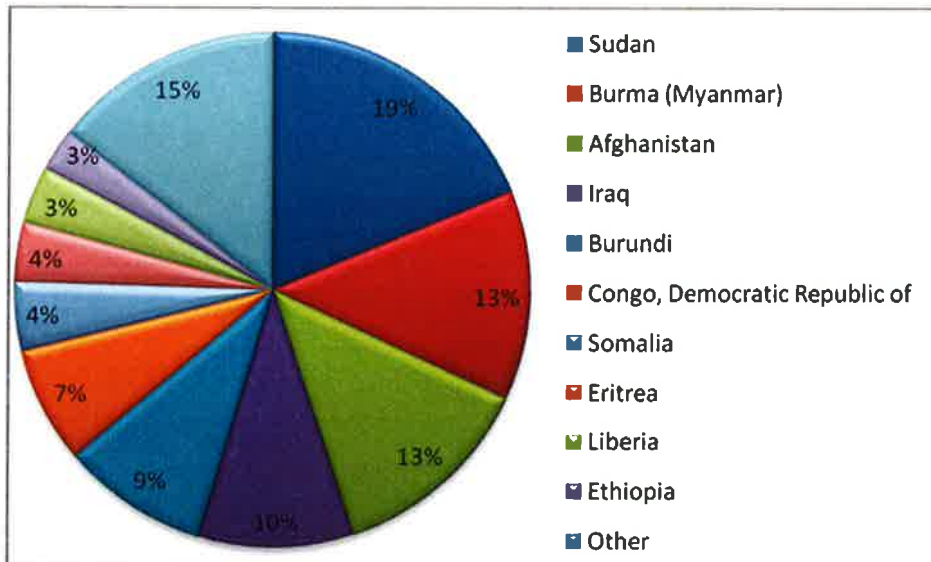
	Counselling		Youth	
	New	Continuing	New	Continuing
Female	553	297	101	35
Male	540	284	122	56



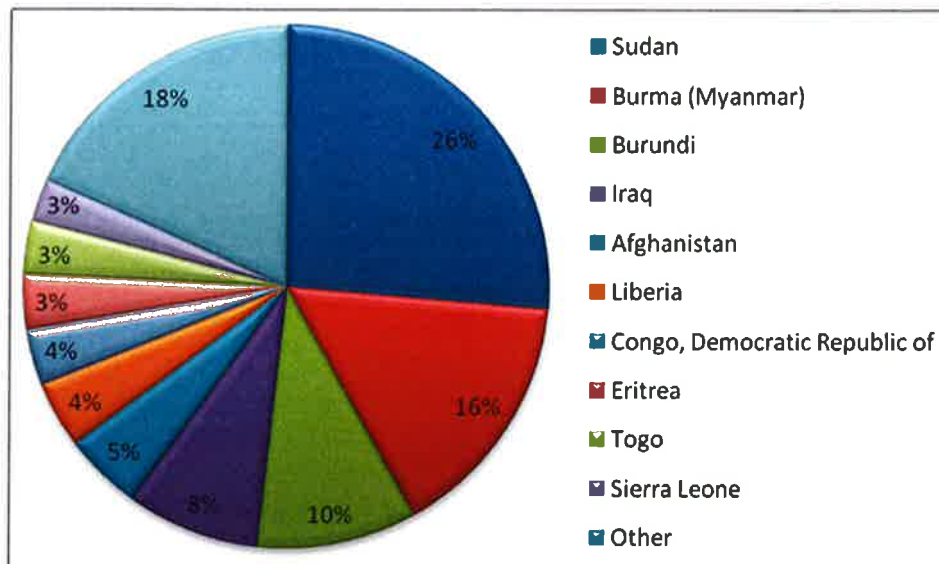


TOP 10 COUNTRIES

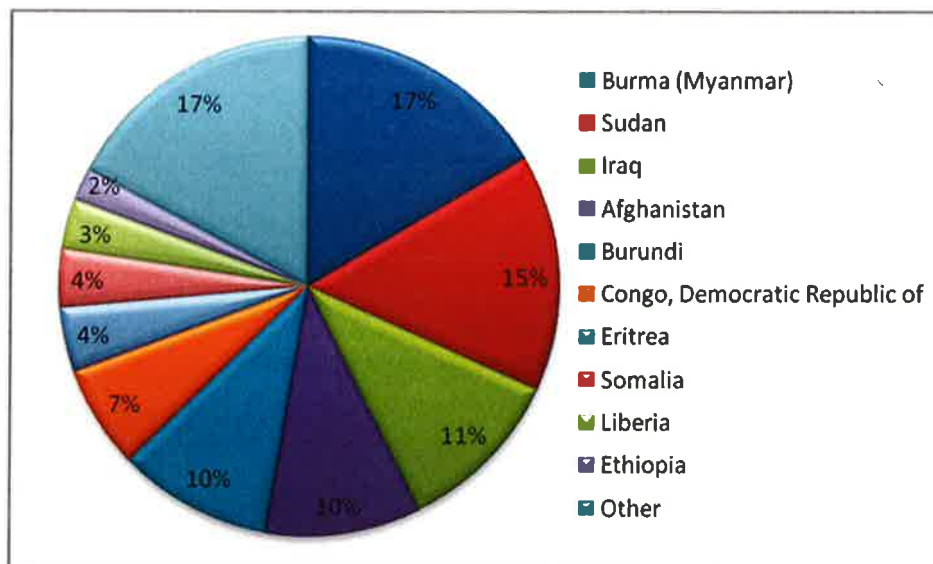
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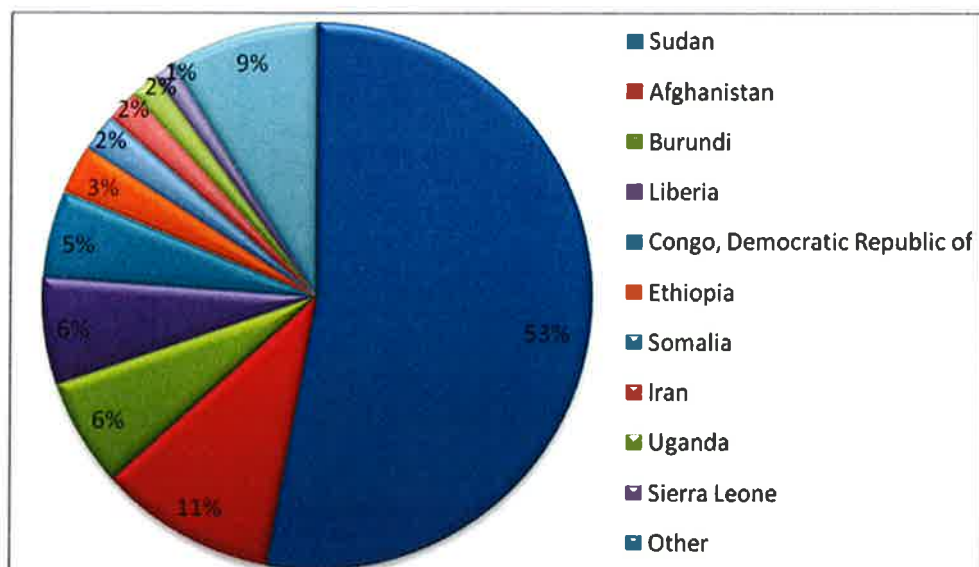
Continuing clients:



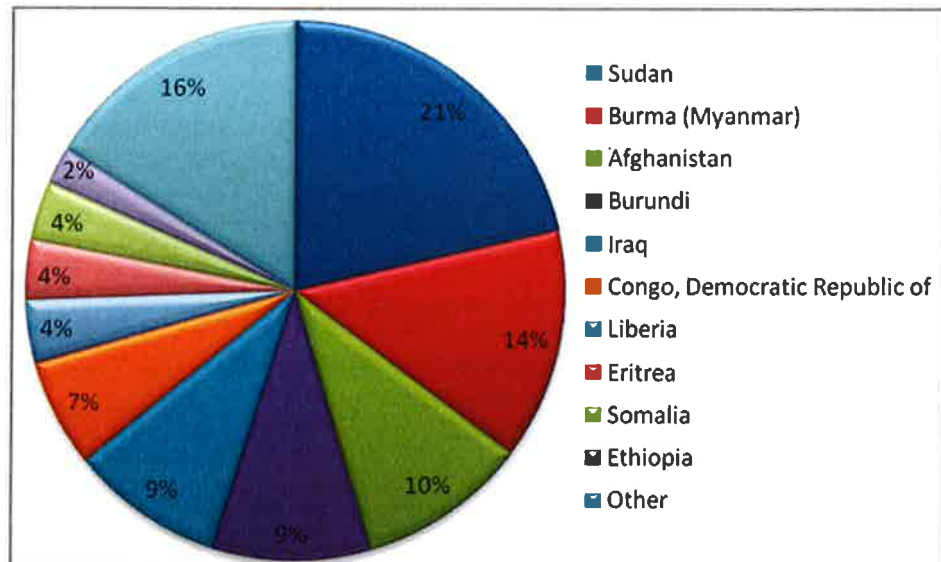
Counselling clients:



Youth clients:

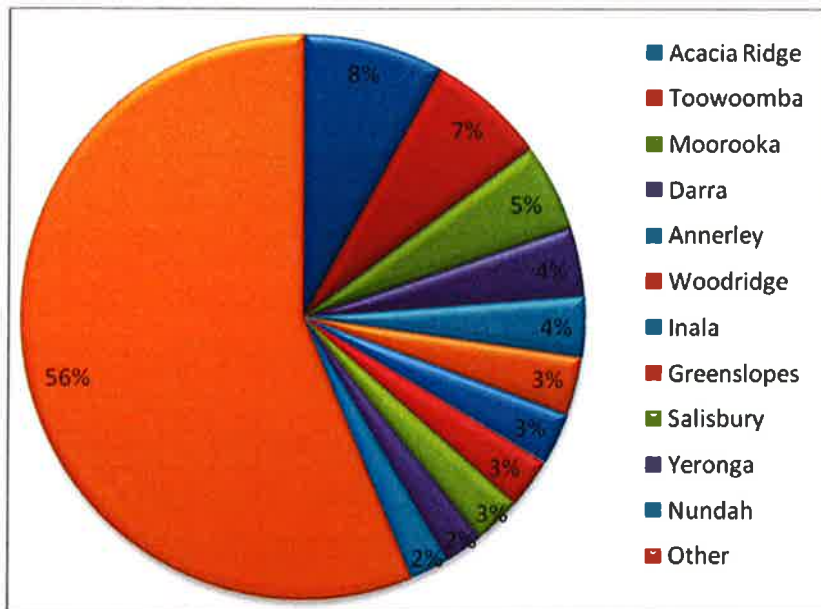


All clients:

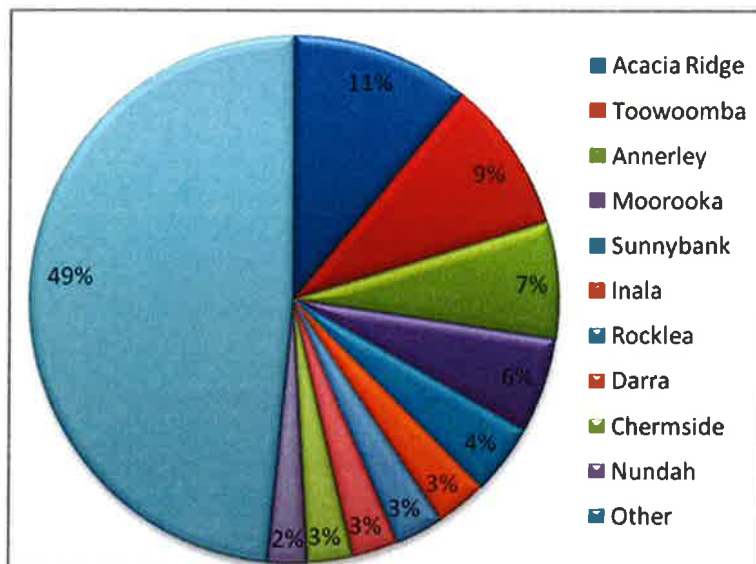


TOP 10 SUBURBS

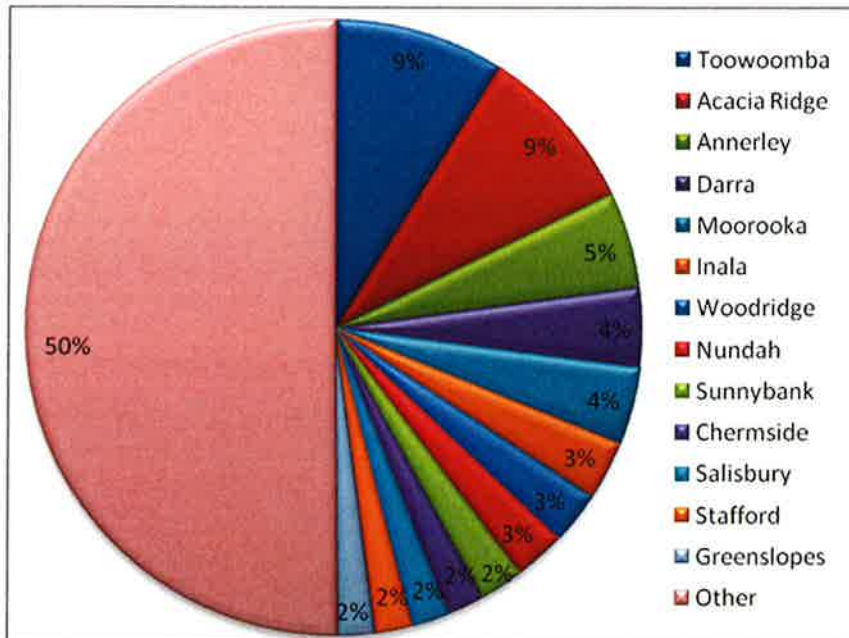
New clients:



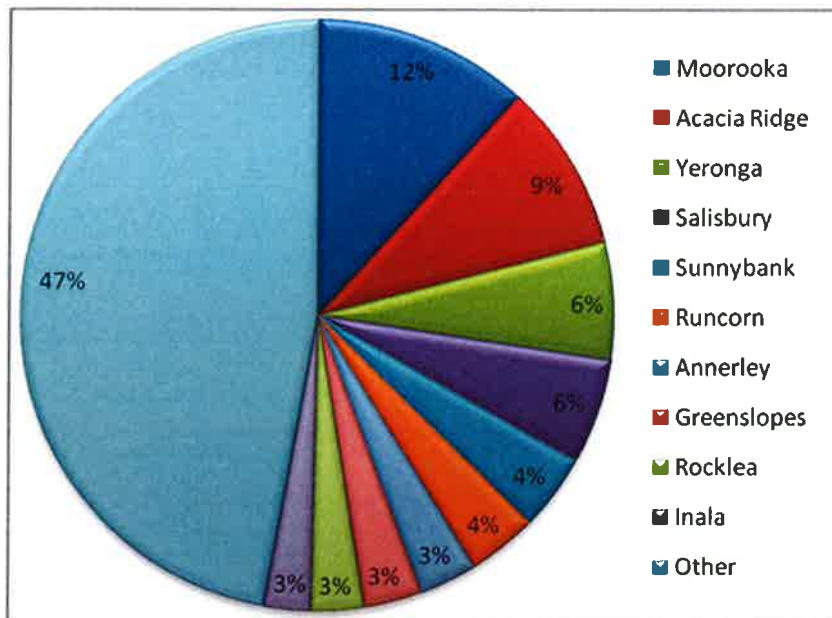
Continuing clients:



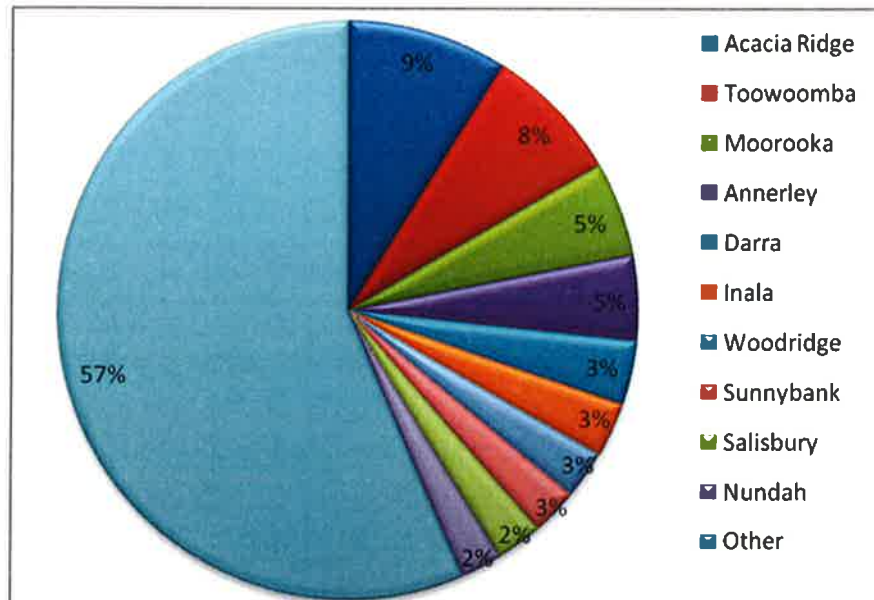
Counselling clients:



Youth clients:

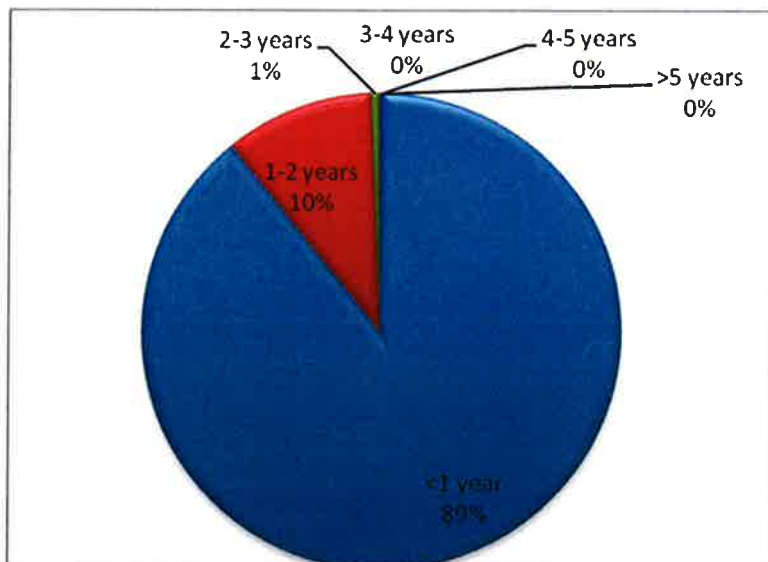
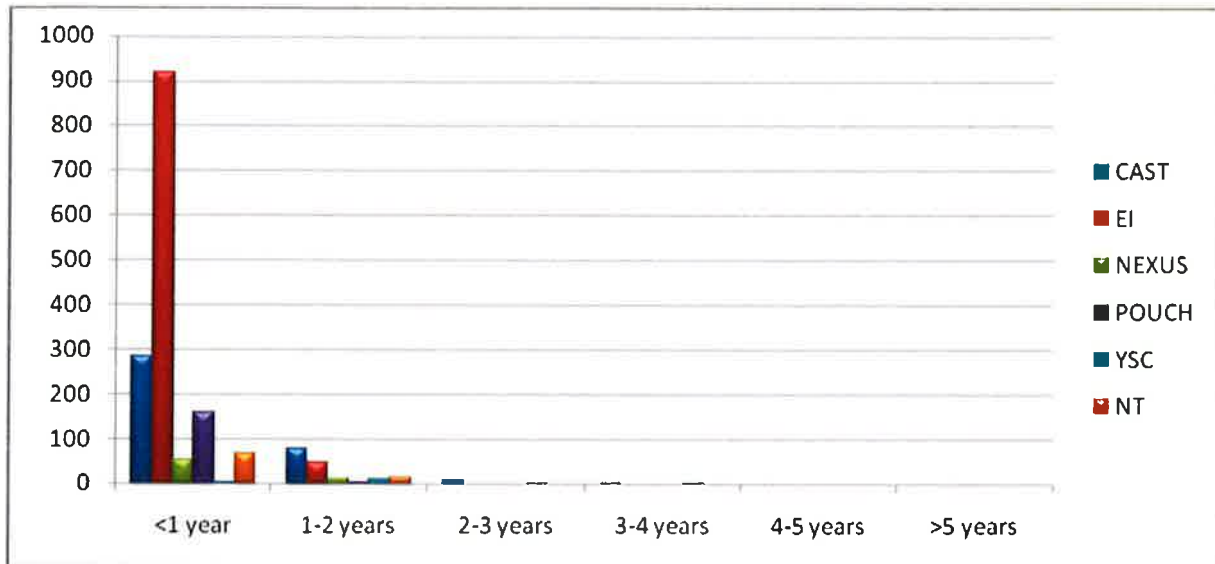


All clients:

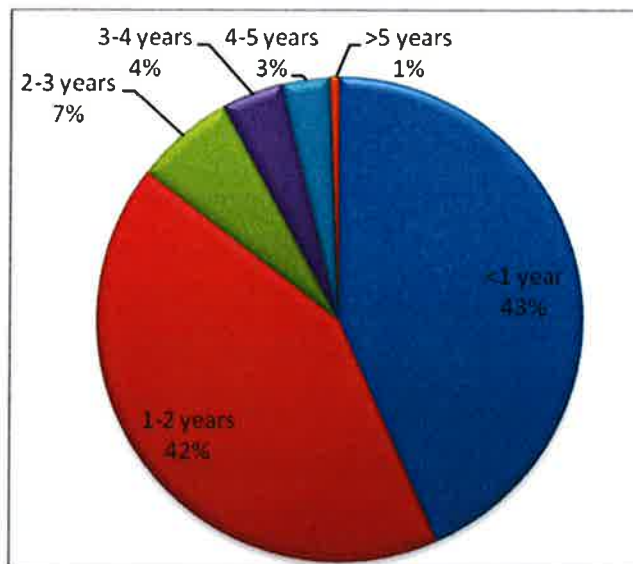
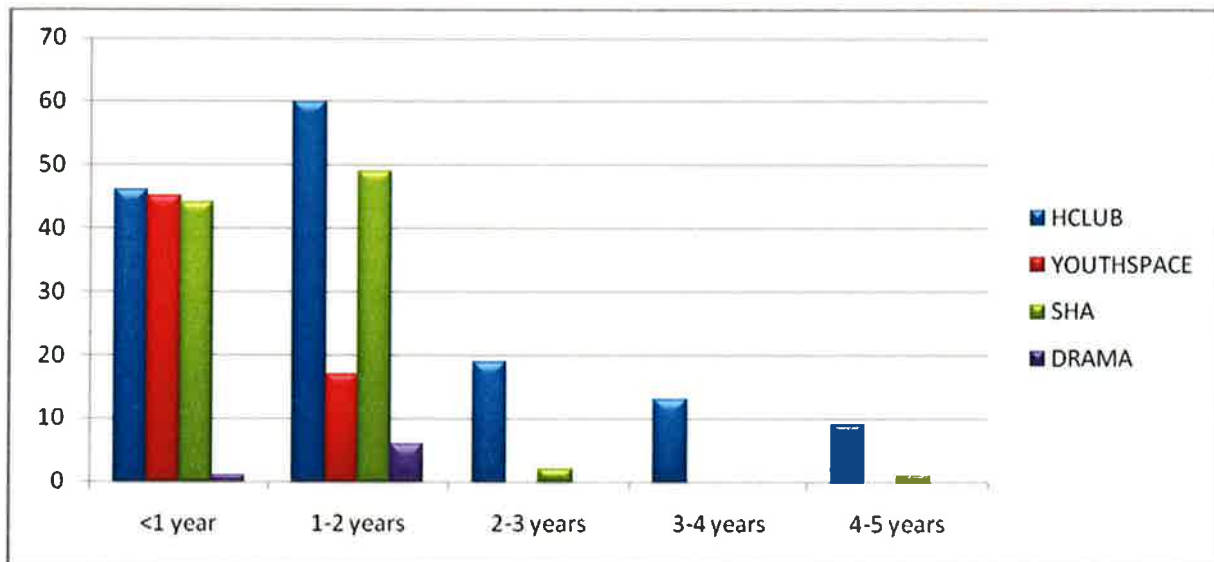


LENGTH OF ASSISTANCE

Counselling clients:



Youth clients:



WHO IS WHO AT QPASTT 2008/2009

COMMITTEE OF MANAGEMENT

Keithia Wilson	President
Luis Melgar	Treasurer
Ani Lozang Thubten	Secretary
Lyndall Kleinschmidt	Committee Member
Margo Couldrey	Committee Member
Abel Sibonio	Committee Member
Iona Valent	Committee Member
Sanela Basic	Committee Member (part year)
Roz Azizi	Committee Member

STAFF

- Tracy Worrall Director

Administration

- Helen Refalda- Lacson Manager Administration
- Jackline Dada Administrative Officer
- Azeb Mussie Administrative Officer
- Saira Buksh Administrative Officer
- Teegan Winters Database Officer

Financial Services

- Rafael Pacheco Financial Consultant
- Luis Melgar Financial Consultant
- Luis Amaya Financial Officer

Counselling and Support

- Liz Gordon Team Leader
- Kristy Date Counsellor Advocate (part)
- Charito Hassell Counsellor Advocate
- Fernanda Torresi Counsellor Advocate (part)
- Vicki Eroles Counsellor Advocate

Children Program

- Susan Staal Counsellor Advocate
- Ally Wakefield Counsellor Advocate (part)
- Sam Anywar Community Capacity Building (part)

Natural Therapies

- Bronwynne Jetto

Early Intervention (IHSS) Team

- Rose DiBenedetto Team Leader
- Taher Forotan Counsellor Advocate
- Vedrana Jovicic Counsellor Advocate
- Ana Pocnijić Counsellor Advocate (part)
- Valerie Eden Counsellor Advocate (part)

Youth

- Julie Huysman Team Leader (part)
- Kristen Price Team Leader (part)
- Abdi Yusuf Youth Support Coordinator
- Nicole Harb Youth Worker- from March 2008
- Elise Barton Youth Worker (part)

National Suicide Prevention (NEXUS)

- Kristen Price Co-ordinator
- Stevee Kuskopf Youth Worker

Community Services

- Sally Stewart Manager Community Services
- *Community Development*
- Grace Samuel African Community Development Worker
- Magdalena Kuyang Refugee Health Development Worker
- *POUCH*
- Mohamed Abdi Project Coordinator (part)
- Susan Knopke Project Coordinator (part)
- Edith Santos Bi-Cultural Worker
- *Families in Cultural Transition*
- Deborah Debu Gatton
- Maun Thang Brisbane
- Rita Akon Toowoomba

Direct Services and Clinical Practice

- Forrest James Direct Services and Clinical Practice (part)
- Lois Whitman Direct Services and Clinical Practice (part)
- Kathryn Rendell Training Co-ordinator (part)

Toowoomba Office

- Jenny Withnall Coordinator & NEXUS counsellor
- Rebecca Dawson IHSS Counsellor Advocate
- Wilson Oyatt NEXUS Community Youth Worker (part)
- Akoc Adhil NEXUS Community Youth Worker (part)
- Sharon O' Phee NEXUS Community Youth Worker (part)
- Susan Agier Administration Officer (part)
- Donna Innosent Administration Officer (part)

**QUEENSLAND PROGRAM OF
ASSISTANCE TO SURVIVORS
OF TORTURE AND TRAUMA
(ASSOCIATION) INC.**

**FINANCIAL
STATEMENTS**

FOR THE YEAR ENDED 30 JUNE 2009

GEORGE CROKIDAS CPA
CERTIFIED PRACTISING ACCOUNTANT
12 BROWNING STREET
PO BOX 5194
WEST END, QLD., 4101
PHONE : (07) 3844 6960
FAX : (07) 3844 2838

**QUEENSLAND PROGRAM OF ASSISTANCE TO
SURVIVORS OF TORTURE AND TRAUMA (ASSOCIATION) INC.**

COMMITTEE'S REPORT

Your committee members submit the financial report of the *Queensland Program of Assistance to Survivors of Torture and Trauma (Association) Inc.* for the financial year ended 30 June 2009.

1. COMMITTEE MEMBERS

The names of the committee members throughout the year and at the date of this report are:

Chair Person : Dr. Keithia Wilson
Secretary: Ani Lozang Thubten
Treasurer: Luis Melgar
Committee Member: Rosalind Azizi
Committee Member: Margo Couldrey
Committee Member: Iona Valent
Committee Member: Abel Sobonio
Committee Member: Sanela Basic
Committee Member: Dr. Lyndall Kleinschmidt

2. PRINCIPAL ACTIVITIES

The principal activity of the association during the financial year was to provide free assistance to people who have undergone, witnessed or experienced torture or trauma, in or during flight from their homes and countries, or have experienced political, ethnic or religious victimisation or war.

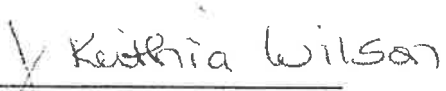
3. SIGNIFICANT CHANGES


No significant changes in the nature of these activities occurred during the year.

4. OPERATING RESULT

The surplus / (deficit) from ordinary activities amounted to \$42,694.

Signed in accordance with a resolution of the Members of the Committee.





Dated this 25 day of Sept 2009

**QUEENSLAND PROGRAM OF ASSISTANCE TO
SURVIVORS OF TORTURE AND TRAUMA (ASSOCIATION) INC.
BALANCE SHEET AS AT THE 30 JUNE 2009**

Last Year		This Year
\$	<u>ASSOCIATION FUNDS</u>	\$
848006	Opening Balance at Beginning of Year	1078058
230052	Current Year's Surplus/(Deficit)	42694
<u>\$1078058</u>	<u>ASSOCIATION FUNDS AT 30 JUNE 2009</u>	<u>\$1120752</u>
	Represented by: -	
	CURRENT ASSETS	
3376	Cash Float	4542
203	Cash on Hand	303
205838	Cash at Bank Bendigo - DH Ageing	432248
570172	- NSP	302244
1800	- Gift Fund	49598
689286	Investment - Term Deposit	839286
1650	Security Deposit	1650
65178	Receivables	163749
<u>1537503</u>	TOTAL CURRENT ASSETS	<u>1793620</u>
	FIXED ASSETS	
231474	Plant and Equipment	252209
194044	Building Improvement	194044
(216322)	Less Provision for Depreciation	(262303)
<u>209196</u>	TOTAL FIXED ASSETS	<u>183950</u>
<u>1746699</u>	TOTAL ASSETS	<u>1977570</u>
	LESS CURRENT LIABILITIES	
10911	Creditors and Accruals	10536
59281	Sundry Creditor (ATO -GST)	67920
280215	Provision for Holiday Pay/ L.S.L/ Maternity Leave	355765
28310	Superannuation Payable	791
25578	PAYG Tax Payable	11973
-	- Unspent Grant Funds - Job 2 - DSQ	7130
-	- Job 3.5 - DIAC Gatton Driving Proj	437
168566	- Job 45 - NSPSP Nexus	32133
-	- Job 45.2 - QH Nexus Research	50000
30000	- Job 46 - Edu Qld Homework Club	61546
-	- Job 75 - DFaHCSIA POUCH	20458
7825	- Job 77 - Dep of Fam Youth Support	3617
-	- Job 77.1 - BCC VLink	3636
18857	- Job 78 - African CD MAQ	8155
20498	- Job 87 - Family In Cult. Trans	-
4000	- Job 86 - Local Answers	-
7350	- Job 88 - Women's Forum	5000
7250	- Job 90 - Education QLD	-
-	- Job 93 - BCC Build Strong Fam	27956
-	- Job 95 - Interfaith Media	3500
-	- Job 96 - DLG Eatwell	30000
-	- Job 98 - DFaHCSIA RESPITE	148265
-	- Job 99 - Impact your Organisation	8000
<u>668641</u>	TOTAL CURRENT LIABILITIES	<u>856818</u>
<u>\$1078058</u>	NET ASSETS	<u>\$1120752</u>

The accompanying notes form part of these accounts

**QUEENSLAND PROGRAM OF ASSISTANCE TO
SURVIVORS OF TORTURE AND TRAUMA (ASSOCIATION) INC.**

**GRANT SUMMARY
FOR THE YEAR ENDED 30 JUNE 2009**

<u>JOB</u>	<u>DESCRIPTION</u>	Net Profit/loss	Transfer to Balance Sheet
		\$	\$
1	DH – Ageing	(12330)	-
1.1	QPASTT GENERATED INCOME	46799	
1.1.1	SELF FUNDED – EQUIPMENT	(6854)	
1.1.2	SELF FUNDED – GROUP ACTIVITIES	(10205)	
1.1.3	CHRISTMAS ISLAND EXPENSES	7040	
1.2	DH – Ageing Additional	21491	
1.3	DH – Ageing Toowoomba	(27012)	
2	DSQ		7130
3	DIAC	4832	
3.1	DIAC – Toowoomba	27142	
3.2	DIAC – Cairns	(8209)	
3.4	DIAC – SGP	-	-
3.5	DIAC – Gatton Driving Project		437
3.6	DIAC – Sessional Work	-	-
45	NSPSP – NEXUS		32133
45.2	QH – NEXUS RESEARCH		50000
46	EDUCATION QLD - Homework Club		61546
46.2	EDUCATION QLD - Resources	-	-
66	MANAGEMENT COST	-	-
75	DFaHCSIA – POUCH		20458
77	YOUTH SUPPORT		3617
77.1	BBC – VLINK		3636
78	AFRICAN CD		8155
86	LOCAL ANSWERS	-	-
87	FAMILIES IN CULTURAL TRANSITION MAQ	-	-
88	WOMEN'S FORUM		5000
89	STANDARDS IMPLEMENTATION	-	-
90	DESIGN FEEDBACK – MHCA	-	-
91	REDEVELOPMENT WEBSITE	-	-
92	FECCA CONFERENCE	-	-
93	BCC – Building Stronger Families		27956
94	FASTT TRANSACTIONS	-	-
95	Interfaith Media		3500
96	DGL Eatwell		30000
98	DFaHCSIA – RESPITE4		148265
99	Impact Your Organisation		8000
TOTALS		\$42,694	\$409,833

These accompanying notes form part of the accounts.

QUEENSLAND PROGRAM OF ASSISTANCE TO
SURVIVORS OF TORTURE AND TRAUMA (ASSOCIATION) INC.

STATEMENT BY MEMBERS OF THE COMMITTEE

The committee members have determined that the association is not a reporting entity. The committee members have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The accompanying financial statements and notes of the association as at 30 June 2009

- a) present a true and fair view of the association's financial position as at 30 June 2009 and its performance for the year ended on that date in accordance with the accounting policies as described in Note 1 of the financial statements.
- b) comply with the Australian Standards as detailed in Note 1 of the financial statements.
- c) there are reasonable grounds to believe that the association will be able to pay its debts as and when they become payable.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

President

X Kathrina Wilson

Treasurer

X [Signature]

Dated this

25 day of September 2009

**QUEENSLAND PROGRAM OF ASSISTANCE TO
SURVIVORS OF TORTURE AND TRAUMA (ASSOCIATION) INC.**

INDEPENDENT AUDIT REPORT TO THE MEMBERS

Report on the Financial Report

I have audited the accompanying financial report, being a special purpose financial report, of *Queensland Program of Assistance to Survivors of Torture and Trauma (Association) Inc.* which comprises the balance sheet as at 30 June 2009, and the income statement, a summary of significant accounting policies, other explanatory notes and the statement by members of the committee.

Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of the Associations Incorporation Act (Queensland) and are appropriate to meet the needs of the members. The committee's responsibilities also include establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

My responsibility is to express an opinion on the financial report based on my audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of the members. I conducted my audit in accordance with Australian Auditing Standards. These Auditing Standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

The financial report has been prepared for distribution to members for the purpose of fulfilling the committee's financial reporting under the Associations Incorporations Act (Queensland). I disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Independence.

In conducting my audit, I have complied with the independence requirements of Australian professional ethical pronouncements.

Auditor's Opinion

In my opinion, the financial report of *Queensland Program of Assistance to Survivors of Torture and Trauma (Association) Inc.* presents fairly, in all material respects the financial position of *Queensland Program of Assistance to Survivors of Torture and Trauma (Association) Inc.* as of 30 June 2009 and of its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements.



GEORGE CROKIDAS PNA

Brisbane, 17 September 2009