



QPASTT

Queensland program of assistance
to survivors of torture and trauma

COVID-19 ANNOUNCEMENT

Gradual reopening of QPASTT offices and a return to face to face service delivery to individuals, families and communities from refugee and asylum seeker backgrounds.

From 15 June 2020, QPASTT is gradually returning to face to face service delivery and we are reopening our offices. Details are as follows:

Brisbane office	Monday, Tuesday, Thursday, Friday	9.00 am – 5.00 pm
Logan office	Tuesday and Thursday	9.00 am – 5.00 pm
Toowoomba office	Tuesday and Friday	9.00 am – 5.00 pm
Inala office	Currently closed	

At each QPASTT location, we have put in place protocols to safeguard the health and safety of our clients, communities and staff. These protocols are in accordance with current government advice in regard to hand and respiratory hygiene, physical distancing and cleaning.

We will continue to ensure that our clients and communities from refugee and asylum seeker backgrounds are supported to the best of our capacity, as government restrictions are gradually lifted.

For those unable to access a QPASTT office, we will continue to engage using telephone and digital means such as zoom; we also provide services at various outreach locations to ensure meaningful and accessible community engagement.

We are continuously monitoring the situation and assessing changes in circumstances, and will continue to communicate any changes to our service delivery plan based on both government advice and our organisational safeguards.

We encourage referral agencies and individuals to continue referring clients to our service.

On behalf of QPASTT, we thank you for your ongoing support and wish you, your families and communities well.

Jamila Padhee and Ignacio Correa-Velez
Co-CEOs
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