



QPASTT

Queensland program of assistance
to survivors of torture and trauma

COVID RESPONSE UPDATE – AUGUST 2021

QPASTT offices in Brisbane, Logan and Inala are closed until Sunday 8th August, due to the extended lockdown.

We will continue service delivery in these locations but our staff are now working from home, and can offer support using phone, video-conferencing and other technologies.

Our offices in Toowoomba, Townsville and Cairns remain open.

You can contact us in the usual way, by phone, by email, or by completing a self-referral form.

Phone: 3391 6677

Email: admin@qpastt.org.au

Website: www.qpastt.org.au

Referral form: <https://qpastt.org.au/make-a-referral/>

If you need an interpreter, call us first and we will arrange for an interpreter so that we can speak with you in your preferred language.

QPASTT continues to operate Monday to Friday from 9am to 5pm. If you need support outside of these hours, you can contact:

Lifeline	13 11 14
Suicide call-back	1300 659 467
1800 RESPECT (DV, and family violence)	1800 737 732
13 HEALTH (if you think you may have COVID19)	13 43 25 84
Child Safety (after hours)	1800 177 135
Kids Helpline	1800 551 800
Mental Health Access Line	1300 64 22 55.

If you need an interpreter for any of these services, call TIS on 131 450 first and then TIS will connect you with the service you want.

You can find translated and audio information and resources about COVID-19 at:

- The Refugee Health Network <http://www.refugeehealthnetworkqld.org.au/>.
This website contains information from multiple sites including governments, SBS, Australian Red Cross.
- Queensland Health at www.health.qld.gov.au

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